Florida Blue
In the pursuit of health®

Making Monthly Payments Just Got Easier!

Your easy-to-use guide to new payment options that make life a bit more simple.

Click a button below to see the steps to make a payment in the best way for you!

Online at floridablue.com

Make a Premium Payment

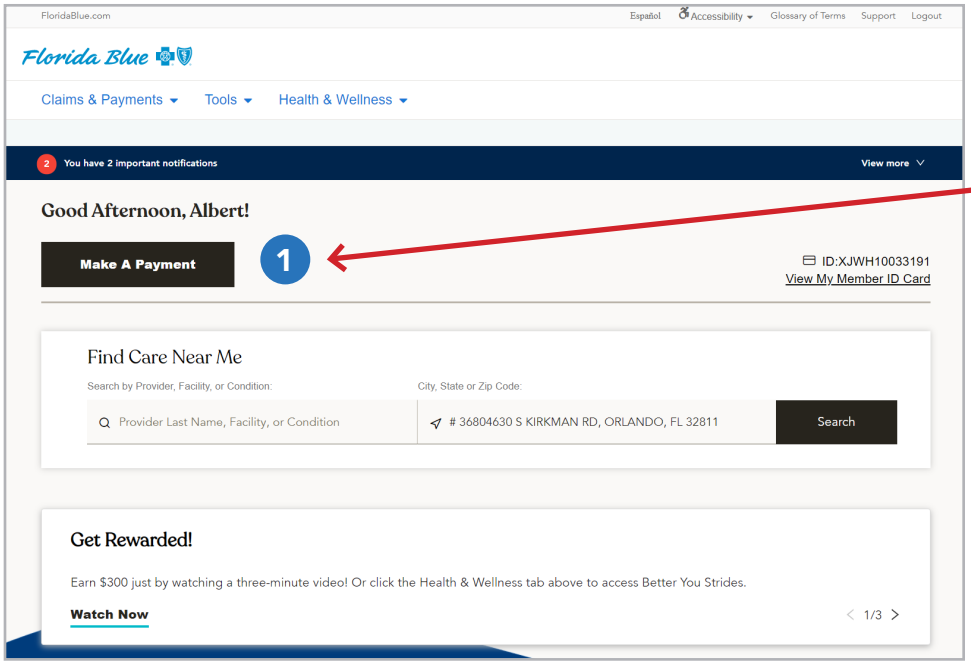
Set Up Automatic Payments

Florida Blue Mobile App

Make a Premium Payment

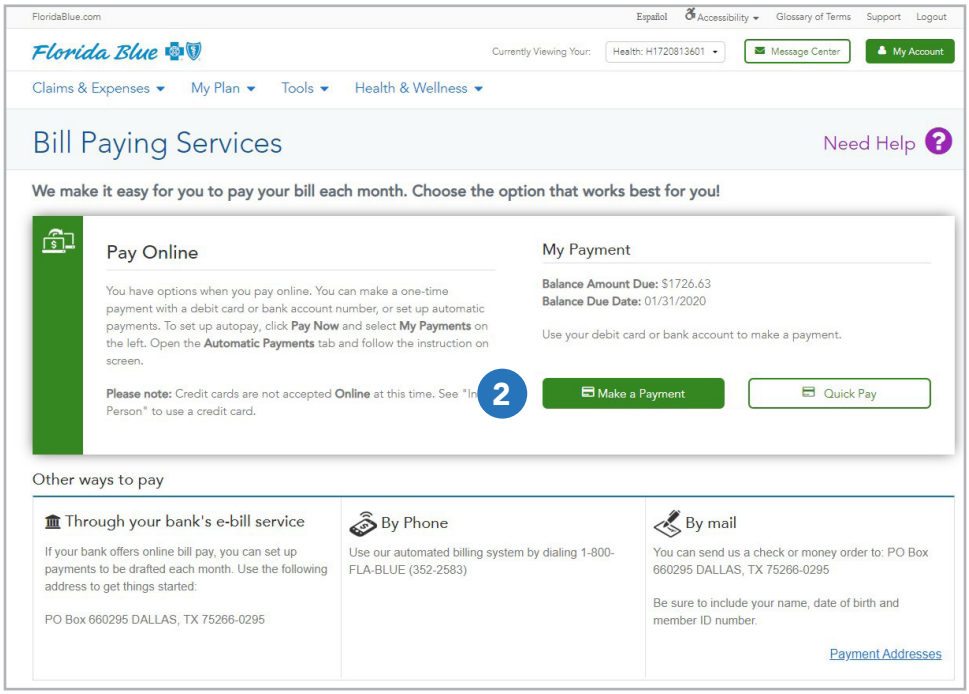
Set Up Automatic Payments

Make a Premium Payment on floridablue.com



To get started, log in to your online account at floridablue.com.

1 Click **Make a Payment**.

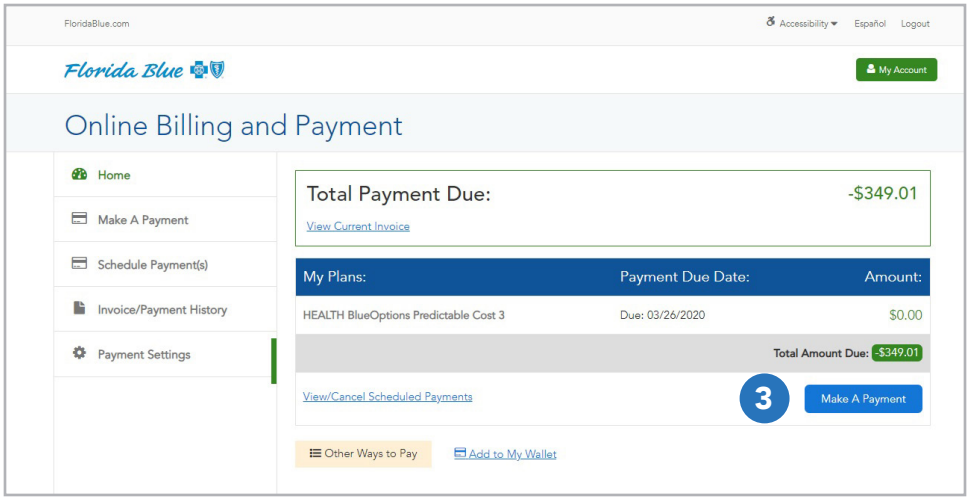


On the Bill Paying Services screen, you have two payment options:

2 **Make a Payment** (if it's your first time) and **Quick Pay** (once your payment information has been stored in the system).

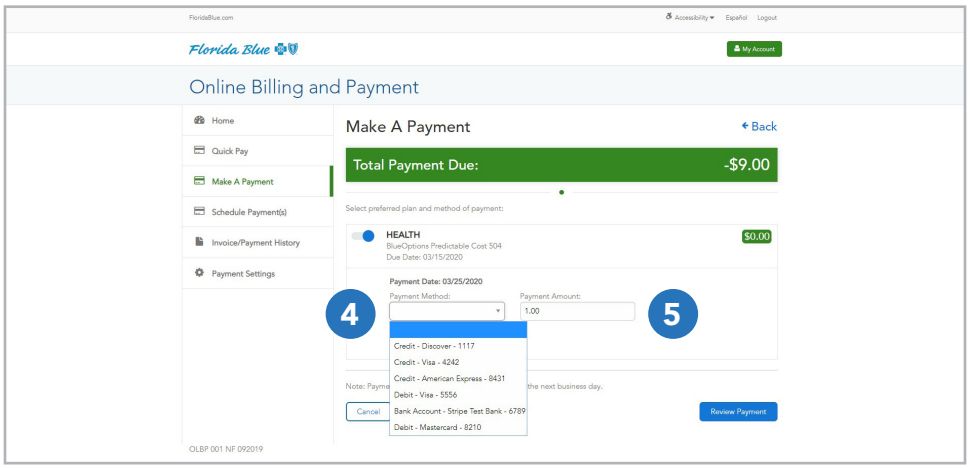
Continue

Making Your First Payment



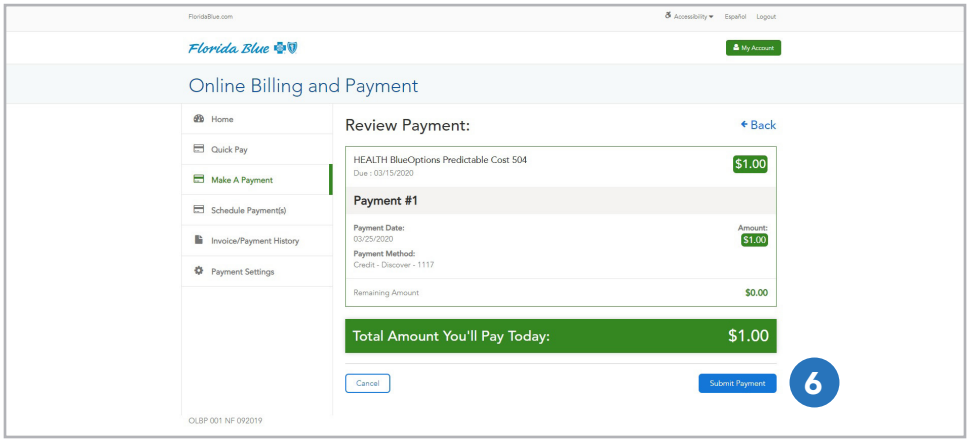
After you click **Make a Payment**, you'll see your billing details, including plan name, payment due date and amount due for each plan. The total amount due will display at the top of the screen.

3 Click **Make a Payment** to continue.



4 Add a payment method by clicking the **Add Payment Method** button. You can use a bank account, credit card or debit card to pay. We accept Visa, MasterCard, American Express, Discover and Diners Club.

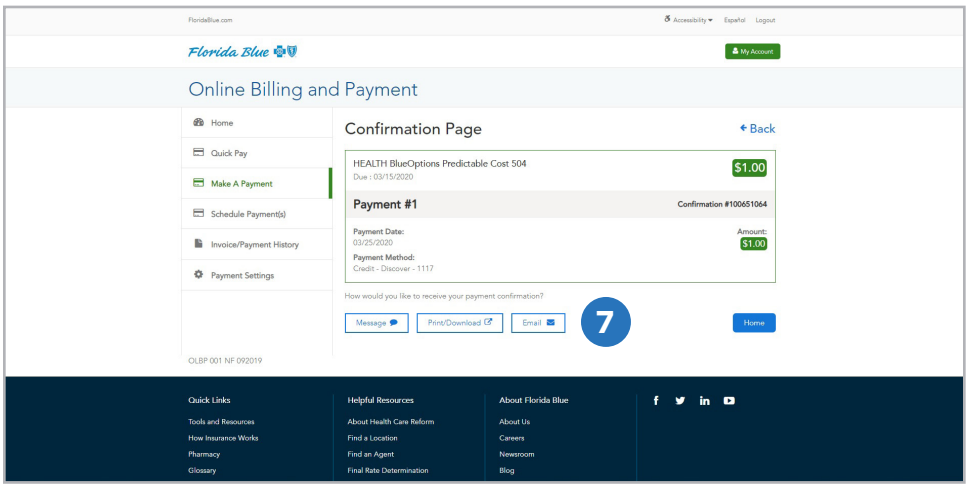
5 Select your preferred payment method and enter the amount you want to pay in the **Payment Amount** field. Click **Review Payment** to continue.



6 If the information is correct, click **Submit Payment**.

Continue

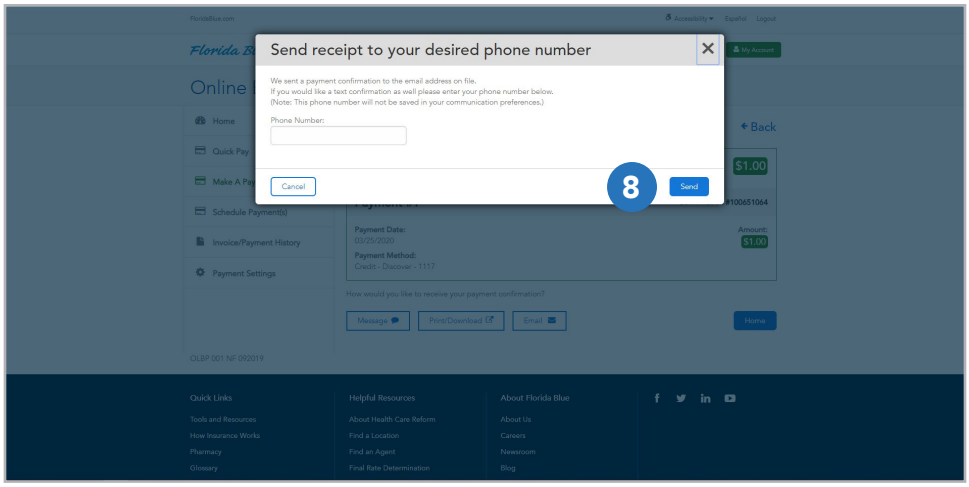
Table of Contents



After clicking **Submit Payment**, the Payment Confirmation screen will appear with a payment confirmation number for future reference, if needed.

You can print this page or download it as a PDF file. You can also opt to have it sent to you via text message or email.

7 Choose the button for your preference.

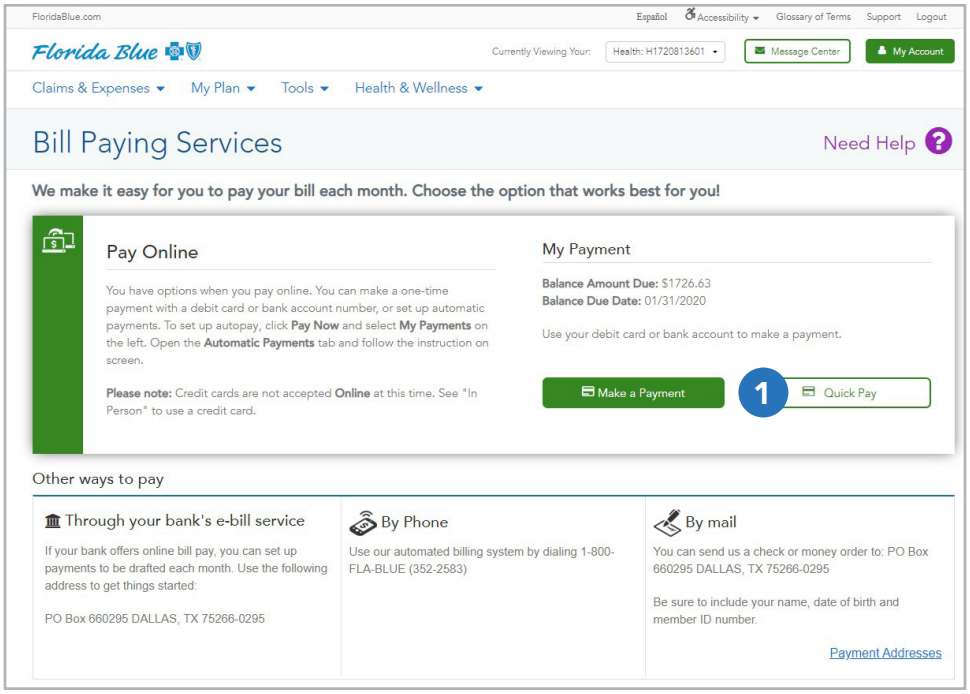


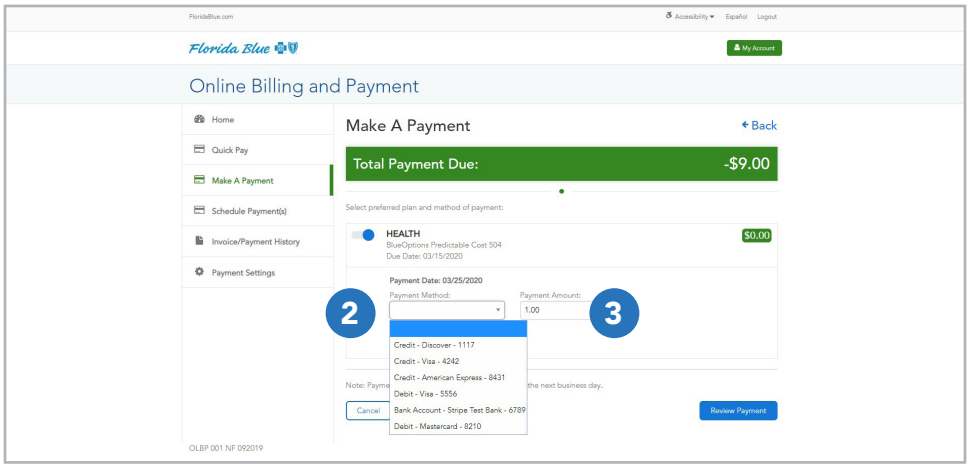
8 If you click **Message**, you'll be prompted to enter your cell number and then click **Send**.

Your first payment is now complete!

Continue

Paying with Quick Pay





Quick Pay is available once your bank account, credit card or debit card details are in the system.

1 On the Bill Paying Services screen, click **Quick Pay.**

You'll see all of your payment details, including the payment method.

2 Just like the steps for the first-time payment, to change the payment method, click the down arrow and select a different one.

Or to add a new method, click **Add Payment Method**.

3 Enter the amount you want to pay in the **Payment Amount** field. Then click **Review Payment**. If the information is correct, click **Submit Payment**.

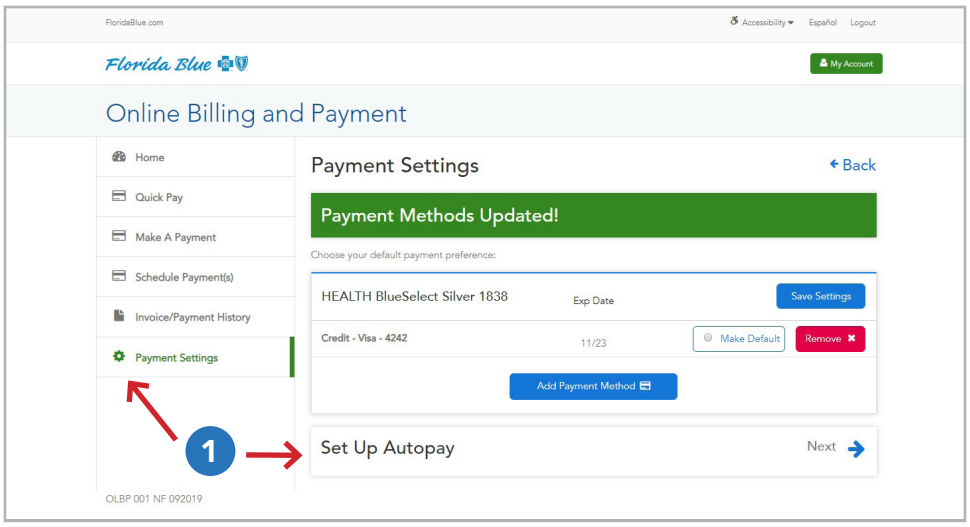
Just like before, you can choose to save or print the confirmation or have it sent to you via text message or email.

Your payment is now complete!

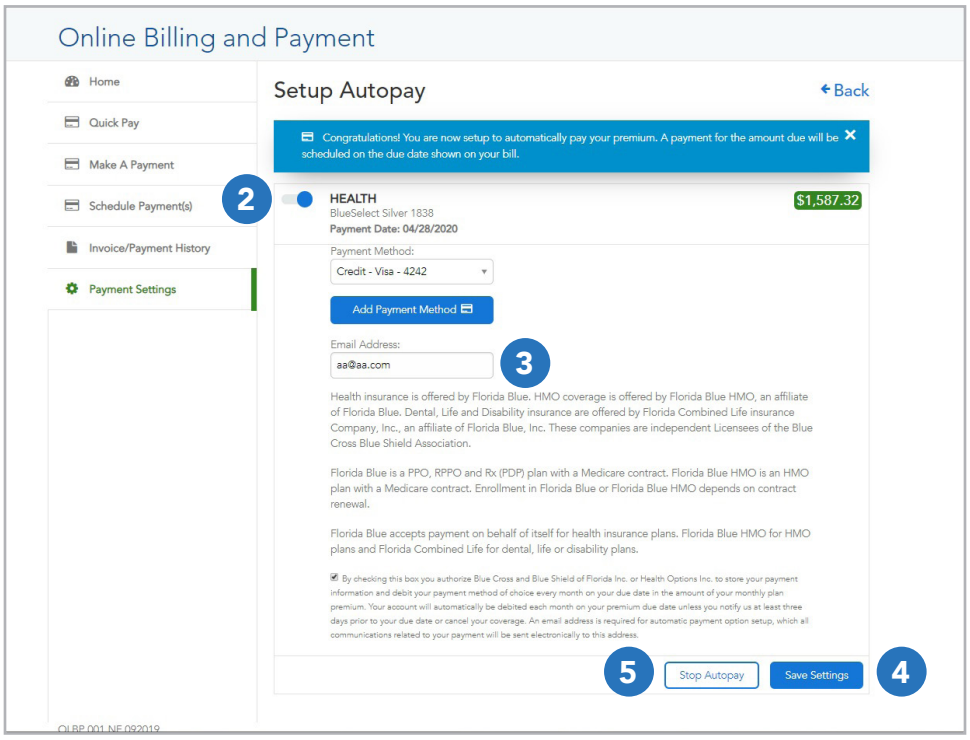
Continue

Table of Contents

Set Up Automatic Payments on floridablue.com



1 On the Online Billing and Payments screen, click **Payment Settings**, then **Set Up Autopay**.



2 Select the plan for which you want to set up autopay.

3 Fill in the details, including payment method and your email address (required).

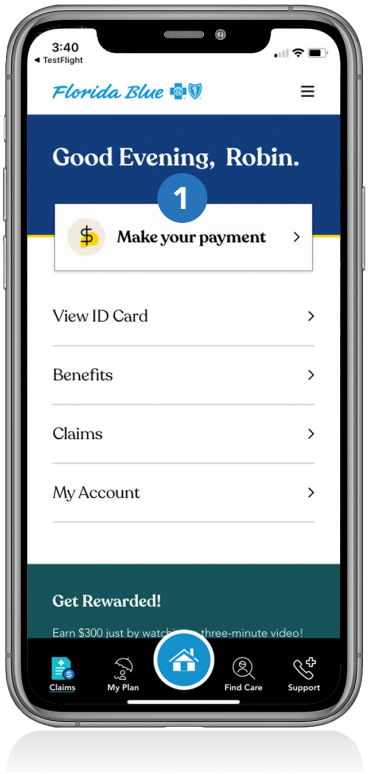
4 Review the autopay agreement and click **Save Settings**.

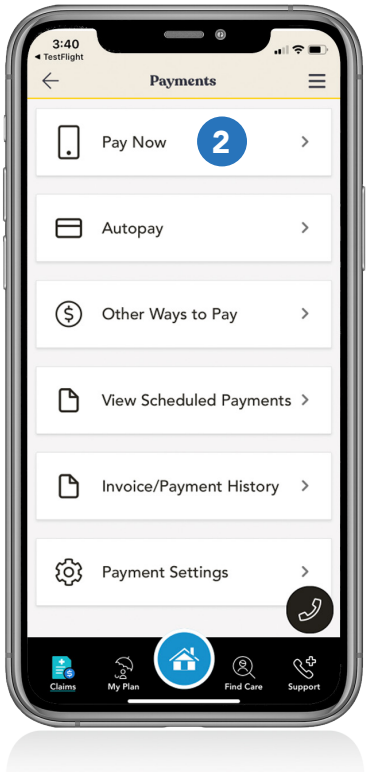
5 If you want to stop autopay later, simply click **Stop Autopay**.

A confirmation message will tell you that your autopay has been successfully set up.

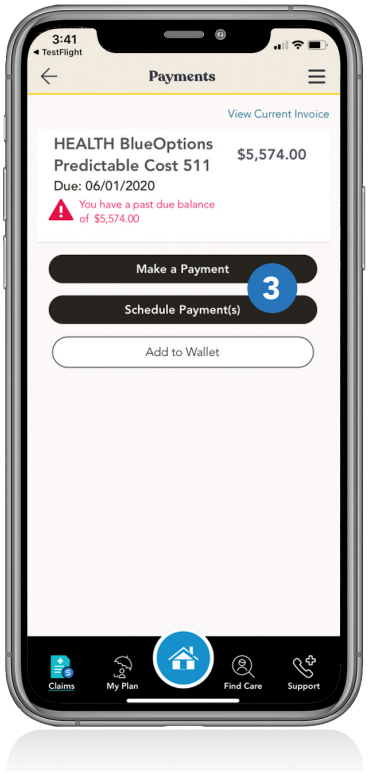
Continue

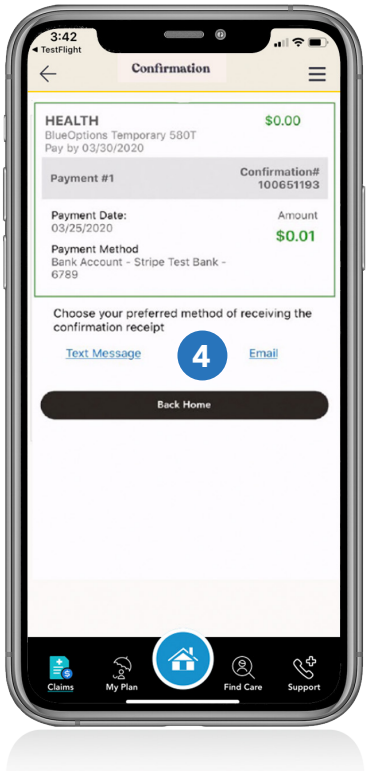
Make a Premium Payment on the Mobile App





1. Select **Make Your Payment**.
2. Then select **Pay Now**.





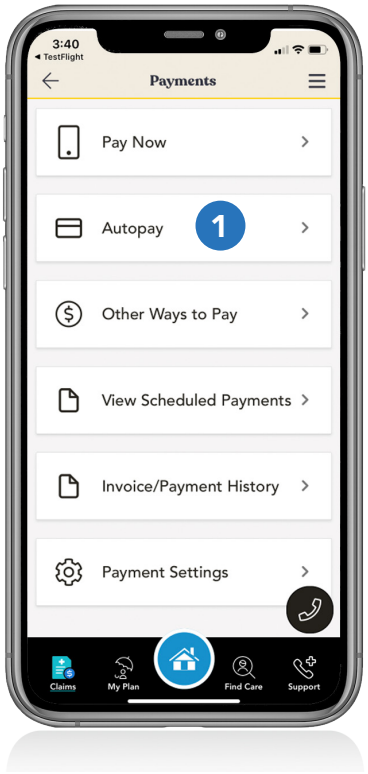
3. Choose either **Make a Payment** or **Schedule Payment(s)**.

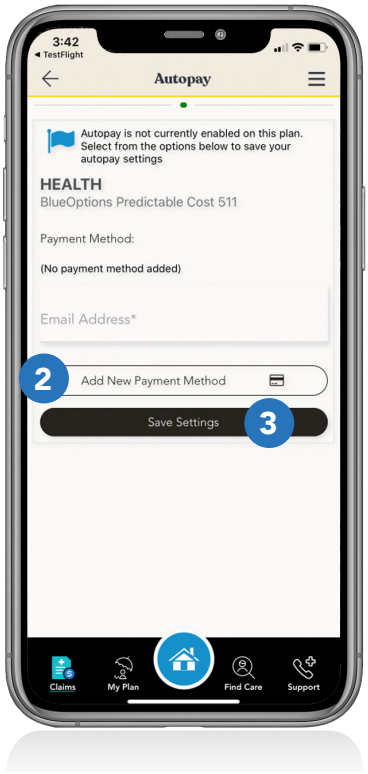
   Follow the simple steps for the payment option you choose.

4. As with the online payments, you can choose to have the confirmation details sent to you via text message or email.

Continue

Set Up or Update Automatic Payments on the Mobile App

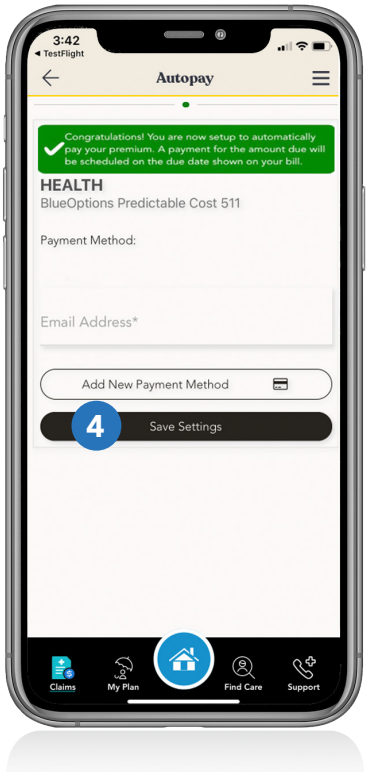




1. Select **Autopay**.
2. Add the payment method you want to use. Enter your email address (required).
3. Click **Save Settings**.

   A confirmation message will appear.

   Your automatic payments are now set up!



From this screen, you can also stop autopay, change your payment method or update your email address, if needed.

4. If you make changes, select **Save Settings** and your changes will be saved for future payments.

Florida Blue is a trade name of Blue Cross and Blue Shield of Florida, Inc., an Independent Licensee of the Blue Cross and Blue Shield Association.

100447 1120R

Table of Contents