

# SimplyBlue

## HEALTH PLAN OVERVIEW



### SimplyBlue Plans at a Glance:

- Robust network of doctors, hospitals and pharmacies
- Dedicated primary care doctor and specialists when needed—no referral required
- \$0 wellness checkups when you use an in-network doctor\*, \$4 generic drugs for many chronic conditions (diabetes, asthma, high cholesterol, high blood pressure and depression) and other medical services with no deductible
- Prescription coverage at Walgreens and most major pharmacies (excluding CVS and CVS-owned pharmacies), plus home delivery
- Lower cost share or copay for prescriptions when you use a pharmacy in the preferred pharmacy network, like Walgreens, Winn-Dixie, Publix and Walmart.
- No coverage outside the network, except for emergency care
- A Personal Health Journey® to help you and your family get and stay healthy
- Discounts up to 50% on gym memberships, nutrition programs and more
- Unlimited support from our care consultants and care management nurses
- Easy access to your plan details online or with the mobile app 24/7
- Virtual doctor visits by phone or online video for primary care services from anywhere in the U.S. through Teladoc

### The More You Know

To get the most value from your plan, it's important to understand how your SimplyBlue plan works and where to go for care.

#### Choose Only SimplyBlue Providers

Unless it's an emergency, this plan doesn't cover medical services or supplies that you get outside the SimplyBlue network.

#### Count on Your Primary Care Doctor

SimplyBlue requires that you have a primary care doctor to get started. You can choose your doctor at enrollment so you can be connected to a doctor that knows your health care needs. You're always free to see other primary care doctors.

#### When You Need to See a Specialist

Your primary doctor can recommend a specialist, but you won't have to wait for a referral because they are not necessary. Your primary care doctor may be able to help you get an appointment faster and will complete any preapprovals when medical services and prescription drugs services require an approval before they're covered.

#### Know Your Options When You Need Care

If you need care right away and you can't make it to your regular doctor, try a virtual doctor visit. You can be diagnosed, treated and prescribed medicine for many non-emergency illnesses. Virtual visits cost less than an urgent care or ER visit, making it a convenient and affordable option for medical care.

You could also consider an urgent care center instead of the emergency room. They are a great way to save time and money for minor illnesses and injuries. In a real emergency, always go to the nearest emergency room and you'll be covered.

**Florida Blue**   
In the pursuit of health®

\*You may be billed for an office visit if your doctor does more than a routine checkup at the same time

### Find a Doctor

It's fast and simple to find a doctor or facility in the SimplyBlue network.

#### Florida Blue members:

- Click Find a Doctor in your online member account
- Click Find Care in the Florida Blue mobile app
- Need care fast? Virtual visits connect you to a primary care doctor by phone or online video any time, any place. Use the geo-locating feature in the mobile app to find the nearest providers

#### Not a member yet? No problem!

- Go to [floridablue.com](http://floridablue.com)
- Click Find a Doctor
- Select SimplyBlue then Search

### Your Plan at Your Fingertips

You can see your plan information 24/7 in your online member account or with the Florida Blue mobile app. It's never been so easy to stay connected.

### Help When You Need It

You'll get one-on-one support from our care consultants. Call us at 888-476-2227 for help with:

- Finding the lowest cost for your prescriptions
- Learning about your treatment options
- Deciding where to go for the care you need
- Connecting you with a care nurse to help you manage your conditions

### Better You Strides for Wellness

Get a step-by-step guide to help you reach your health goals.

- A Personal Health Journey® to help you get and stay healthy
- Rewards for your healthy habits
- Mobile-based support when and where you need it
- Wellness challenges to make getting healthy fun

### Prescription Drug Benefits

You can also get the most for your money by choosing generic drugs and home delivery for 90-day supplies. Generic drugs have the same active ingredients as brand name drugs but generally cost less. Your costs will be higher if you choose a brand name drug when a generic is available.

You'll pay \$0 for:

- Prescribed generic contraceptives
- Mail-order generic drugs for depression, diabetes, asthma, high blood pressure and high cholesterol

In this example, you'd pay only \$10 for a generic drug.

If you're prescribed a brand name drug when a generic is available, here's what you might pay:

Brand Drug Copay	Difference in Drug Cost (\$120 brand - \$50 generic)
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HMO coverage is offered by Florida Blue HMO. Dental is offered by Florida Combined Life Insurance Company, Inc., DBA Florida Combined Life, an affiliate of Blue Cross and Blue Shield of Florida, Inc. These companies are Independent Licensees of the Blue Cross and Blue Shield Association. We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770).

As a courtesy, Florida Blue, has entered into an arrangement with Health Dialog® which has agreed to provide Florida Blue members with care decision support services, information and other services. Florida Blue has not certified or credentialed, and cannot guarantee or be held responsible for, the quality of services provided by this vendor. All decisions pertaining to medical/clinical judgment should be made with your physician or other health care provider. Florida Blue and Health Dialog do not provide medical care or advice.

Florida Blue contracts with Prime Therapeutics, LLC to provide pharmacy benefit management and home delivery pharmacy services. CVS-owned pharmacies are excluded from the pharmacy network, including: Target Pharmacy, Bear Creek Pharmacy, Care Pharmacy, CarePlus CVS/Pharmacy, CarePlus, Longs Drug Store, Longs Pharmacy, Navarro Discount Pharmacy, Navarro Health Services, RxAmerica and Wellness Works Pharmacy.

Blue365® offers access to savings on items that members may purchase directly from independent vendors. Blue365 does not include items covered under your policies with Florida Blue HMO or any applicable federal health care program. Blue Cross and Blue Shield Association (BCBSA) and local Blue companies may receive payments from Blue365 vendors. Neither BCBSA nor any local Blue company recommends, endorses, warrants or guarantees any specific Blue365 vendor or item. For more information about Blue365, go to [floridablue.com](http://floridablue.com).

Florida Blue has entered into an arrangement with Onlife to provide members with care decision support services, information and other services. Please remember that all decisions that require or pertain to independent professional medical/clinical judgment or training, or the need for medical services, are solely your responsibility and the responsibility of your Physician and other Providers. The programs mentioned above are subject to change.

Teladoc is an independent company contracted by Florida Blue to provide physician visits via phone or online video to members with non-emergent medical issues. Teladoc is only available in the U.S. Teladoc® is a trademark of Teladoc, Inc.