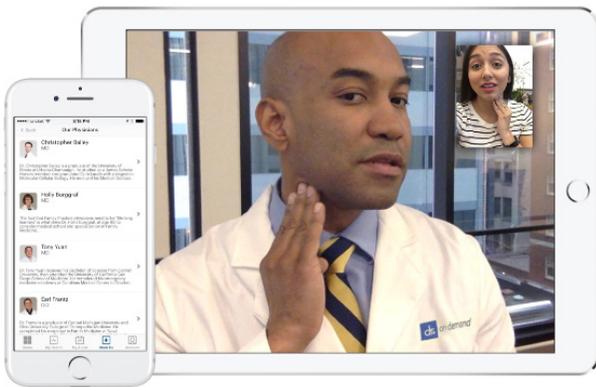


VIDEO VISIT WITH A DOCTOR FROM THE COMFORT OF HOME!



WWW.DOCTORONDEMAND.COM/FHCP

Download the app from the App Store on your smartphone or tablet today!



- 1 Tap "Sign Up"
- 2 When asked for your health insurance, select "**Florida Health Care Plan**" from the list.
- 3 Enter the information from your FHCP insurance card on the next screen

Affordable

Visits with a medical doctor are **\$10***, and visits with a psychologist and Psychiatrist (MD) are each **\$30***

** Please check your schedule of benefits to see if a deductible applies. If so, medical visits are \$42, psychologist visits are \$52.50 for 25 minutes (\$99.75 for 50 minutes), and Psychiatrist (MD) visits are \$229 for a 45-minute initial visit and \$99 for a 15 minute follow-up visit until the deductible is met.*

Convenient

Stay in bed and get rid of your cold, flu or other common medical issues

Fast & Easy

Connect with a physician within 90 seconds.

Great Doctors

Board-certified and licensed in Florida.

Treat Nearly Everything

Nearly any non-emergency medical issue or emotional health issue such as anxiety and depression.

Get a Prescription

Quick and paperless prescription fulfillment to your pharmacy*.

**No controlled drugs prescribed*

Pharmacy Selection

When prompted to select your pharmacy, click on the “Search Near Me” button. Florida Health Care pharmacies will appear as the white bird logo.

What is the Cost?

After selecting Florida Health Care Plans as your insurance and inputting your information from your FHCP insurance card, you will see the following co-pay amounts:

Medical Visit: \$10*

Psychology Visit: \$30*

Psychiatry (MD) Visit: \$30*

**Please check your schedule of benefits to see if a deductible applies. If so, medical visits are \$42, psychologist visits are \$52.50 for 25 minutes (\$99.75 for 50 minutes), and Psychiatrist (MD) visits are \$229 for a 45-minute initial visit and \$99 for a 15 minute follow-up visit until the deductible is met.*

If you do not see this co-pay:

- ✔ Check that you are logged in to your Doctor On Demand account.
- ✔ Add Florida Health Care Plans as your insurance and enter your group number and Member number (six numeric characters only)
- ✔ Exit the system and try again
- ✔ For additional information on Doctor on Demand, contact FHCP Member Services
Commercial Members: 386-615-4022 or 1-877-615-4022 (TTY: 1-800-955-8770). 8:00 a.m.- 8:00 p.m. local time, Monday- Friday.
Medicare members: 1-833-866-6559 (TTY: 1-800-955-8770), 8:00 a.m.- 8:00 p.m. local time, 7 days a week from October 1- March 31, except for Thanksgiving and Christmas. From April 1- September 30, our hours are 8:00 a.m.- 8:00 p.m. local time, Monday- Friday.

Doctor On Demand operates subject to state laws and is not currently available in Alaska or Arkansas due to state regulations. Behavioral healthcare is available in all 50 states. Doctor On Demand is not intended to replace an annual, in-person visit with a primary care physician.

***Doctor On Demand physicians do not prescribe DEA controlled substances, and may elect not to treat or prescribe other medications based on what is clinically appropriate. This information is not a complete description of benefits. FHCP Medicare is an HMO plan with a Medicare Contract. Enrollment in FHCP Medicare depends on contract renewal. FHCP Medicare’s pharmacy network includes limited lower-cost, preferred pharmacies in Brevard, Flagler, Seminole, St. Johns and Volusia counties, Florida. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 1-833-866-6559 (TTY user call 1-800-955-8770) or consult the online pharmacy directory at www.fhcpmedicare.com. HMO coverage is offered by Health Options, Inc., DBA FHCP Medicare, an affiliate of Florida Blue and an Independent Licensee of the Blue Cross and Blue Shield Association. FHCP Medicare is administered by Florida Health Care Plan, Inc.*

Top Medical Issues Treated

Cold and Flu
Bronchitis & Sinus Infections
Allergies
Skin & Eye Issues
Sore Throat
Urinary Tract Infection
Pediatric Issues
Pharmacy Prescriptions**

Top Psychological Issues Treated

Anxiety
Stress
Depression
Addictions
Relationship Issues

